



420 North 4<sup>th</sup> Street, Silsbee, TX 77656

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Bachelor's in Art

Commerce, TX  
December 2009



Associate's in Web  
Design & User  
Interaction

Austin, TX  
December 2012



Associate's in  
Science

Paris, TX  
May 2007



'nuff said...

America, USA  
July 1985 - 1988

## Key Skills

- **Communication** - Deal with internal and external customers at all levels via telephone and email. Ensure successful communication via active listening and using probing question.
- **Problem Solving** - Resolves in-depth queries in a methodical manner independently with internal and external business partners to find an appropriate solutions and or resolution.
- **Team Player** - Enjoys sharing of knowledge and encouraging development of others to achieve specific team goals.
- **Planning & Organizing** -Planning and organizational skills need in researching projects and seeing projects through to completion.

## Computer Skills

- **Software Knowledge** - Adobe Photoshop, Dreamweaver, Fireworks, InDesign, Audition, Microsoft Office, and video editing concepts and software.
- **General PC/Wireless Network repair knowledge.**

2005-2015

## Red River Computer Repair & Web Design

- Interacted with Customer and Repair PCs in residential environments.
- Set up wireless networks.
- Designed and built graphics for websites

- Training to Senior Citizens