



409-678-1480  
bgieseke1@yahoo.com  
www.wrgieseke.com

## Education



Lamar  
University-  
Bachelor's  
of Fine Arts  
in Graphic  
Design  
(pending)



Texas A&M-  
Commerce-  
Bachelor in  
Arts



Internship-  
with State of  
Texas W.I.C.  
Program



Austin  
Community  
College-  
Associates  
in Science  
in  
Webdesign



Paris Junior  
College-  
Associates  
in Science



U.S. Army-  
Fire Direction  
Control

## Key Skills

- Communication - Deal with internal and external customers at all levels via telephone and email.
- Ensure successful communication via active listening and using probing questions.
- Problem Solving - Resolves in-depth queries in a methodical manner independently with internal and external business partners to find an appropriate solution and or resolution.
- Team Player - Enjoys sharing knowledge and encouraging development of others to achieve specific team goals.
- Planning & Organizing - Planning and organizational skills needed in researching projects and seeing projects through to completion.

## Computer Skills

- Software Knowledge - Adobe Photoshop, Dreamweaver, Fireworks, InDesign, Audition, Microsoft Office, and video editing concepts and software.
- General PC Repair and Wireless Network Setup knowledge.

## Experience

- 2017 - present Honey Island Computer Repair - repaired residential PCs and set-up wireless networks
- 2005 - 2016 Red River Computer Repair - repaired residential PCs and set-up wireless networks
- 2003 - 2005 Rockwall Nursing Center - Nurse's Aid
- 2000 - 2003 Bantam Electronics - processed repaired PC components
- 1998 - 2000 Best Buy - Department Supervisor in mobile electronics
- 1995 - 1998 Mobile One Electronics - Salesman specializing in mobile electronics
- 1990 - 1995 Mobile Fantasies - Owner and President specializing in mobile electronics
- 1988 - 1990 Beaumont Sound - salesman specializing in mobile electronics
- 1985 - 1988 U.S. Army - Fire Direction Control